

# Telehealth Appointment

## Commercial/Self-Pay Patient Workflow

### -AdvancedMD-

#### JOIN THE TELEHEALTH APPOINTMENT FROM A TELEHEALTH EMAIL

1. Click the appointment link from the Telehealth Confirmation Email.

Hello Ben,

This is an invitation for your Telehealth appointment with Best,Wayne W.

**When:** Friday, September 22, 2023 3:00 PM US MST (US Mountain Standard Time).

To join the appointment click this link: [Join the appointment](https://telehealth.advancedmd.com/#)

Thank you,  
Valley View Podiatry Group  
(380) 739-1286

<https://telehealth.advancedmd.com/#>

2. Confirm your identity by entering your **Last Name** and **Birth Date**. If you are the responsible party for the main patient, you must use their date of birth and last name on this screen.
3. Click **Confirm**.
4. The **Terms and Conditions** will display, and you must agree before continuing.

#### Confirm Patient Identity

Patient's Last Name \*  
Shattuck

Birth Date \*  
01/01/2000

Confirm

5. If you are showing a payment due, you can enter your payment details on the **Payment Information** screen.

Charge Amount \$13.00

Payment will process once call is completed.  
Charge may not be applied if it is covered by your insurance.

\* This page is currently in test mode. Do not use real/active card numbers.

4111 1111 1111 1111 **VISA**

\* Card Exp: 12 / 2025

\* Card CVV: 123

View Waiting Room **Make Payment**

6. In the **Waiting Room**, you can update your device settings and view upcoming appointments.

7. Click **Join Call** to start your appointment.

- Note: You will not be able to click **Join Call** until the provider has started the call and you have paid your required copay or fee.
- Note: When the provider starts the call, the **Waiting Room** tab title displays **Call Started! Click to Join** along with a blinking telephone icon and pink icon, and the **Join Call** button is enabled.
- Note: You are encouraged, but not required, to download the Zoom application for a better call experience.

#### Waiting Room

4:00 PM  
September 22, 2023

WAYNE BEST

Join Call

## JOIN THE TELEHEALTH APPOINTMENT FROM AN INVITE LINK

1. Click the appointment link from your provider.
2. Enter your **First and Last Name**.
3. Select the check box to confirm you have read and accept the **Terms and Conditions**. You must agree before continuing.
4. Enter your credit card information to authorize a payment for your visit. The payment will not be charged until after your call is completed.
5. Click **Request to Join Call**. You will join the call when the provider admits you.

## JOIN THE TELEHEALTH APPOINTMENT FROM THE PATIENT PORTAL

1. Log in to your portal account, then go to **Appointments | Upcoming**.
  2. Enter your credit card information to authorize a payment for your visit. The payment will not be charged until after your call is completed.
  3. Click **Join Call** to start your appointment.
- *Note: You can also make a payment before joining the call from the appointments screen (If a payment is due).*